



## USER INSTRUCTIONS - WALL BOX CHARGER

### CHOOSE FROM THE ACCESS POINTS BELOW



#### EV Green Charger Card

##### To start charging



- Scan your EV Green Charger Card



- Plug one end of the charging cable into your vehicle



- Plug the other end of the charging cable into the charging station

##### To stop charging

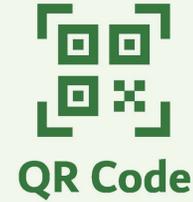


- Scan your EV Green Charger Card



- Unplug the cable from your vehicle and the charging port

Please make sure your charging cable is not damaged before charging your vehicle



#### QR Code



DEWA Smart App

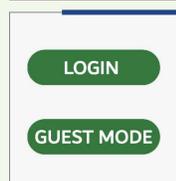


Smart Device Camera

##### To start charging



QR Code



- Scan the QR code on the charging station through DEWA Smart App or Smart Device Camera
- Log-in or choose Guest Mode and Follow the steps on your device screen
- Plug one end of the charging cable into your vehicle
- Plug the other end of the charging cable into charging station and select "Start Charging" on your device screen

##### To stop charging



- Press the "Stop" button on your device screen
- Unplug the charging cable from your vehicle and the charging port

- A green light means the system is ready
- A blue light means charging is underway
- A red or yellow light indicates an error

### In case of emergency, please call 991

Note: Forcefully removing the cable will damage your vehicle and the charging station. Please follow the instructions carefully.

For more information and registration enquiries,  
Please call 04 601 9999  
Email: [customer@dewa.gov.ae](mailto:customer@dewa.gov.ae)

For more information please visit [www.dewa.gov.ae](http://www.dewa.gov.ae)